

The Fisher Partnership Limited

Oak Trees Care Home

Inspection report

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14 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oak Trees is a care home providing personal and nursing care to 32 people at the time of the inspection. The service can support up to 40 people aged 65 and over.

We found the following examples of good practice.

All staff and people living at the service received regular COVID-19 testing. Appropriate processes were in place and followed should anyone display symptoms of COVID-19.

The service was transparent in sharing information with people and their families keeping them updated with any changes and expectations regarding government guidance and the COVID-19 pandemic.

Visits were facilitated in line with current guidance, to support people's emotional well-being. Appropriate screening and testing were completed, and visitors had access to handwashing facilities and Personal Protective Equipment (PPE).

Risk assessments had been developed for any person belonging to high risk groups and actions had been implemented where needed to help reduce risk.

Staff were seen to use PPE effectively and had undertaken the appropriate training in infection prevention and control, which included putting on and taking off PPE.

The service was clean, and cleaning of frequent touch surfaces was in place and recorded regularly by housekeeping staff.

Audits were completed and used to ensure the service was providing safe care and to promote improvement. There was an up to day Infection control policy and any changes to this policy or government guidance was cascaded to the team via daily huddle meetings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oak Trees Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 January and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.