

Boldlawn Limited

# Moorland View Care Home

## Inspection report

Moorland View  
Exchange Street  
Darwen  
Lancashire  
BB3 0DX

Tel: 01254704611

Date of inspection visit:  
12 January 2022

Date of publication:  
02 February 2022

## Ratings

Overall rating for this service

Requires Improvement ●

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Moorland View is a care home registered to provide personal care and accommodation for up to 32 people aged 65 or over. At the time of this inspection, there were 30 people living in the home.

We found the following examples of good practice.

Staff had received training on infection control and the safe use of personal protective equipment (PPE). During the inspection we observed staff wearing PPE in accordance with government guidance. The home was clean and information was placed in communal areas to remind staff and visitors about how to manage the risks of COVID-19. The provider had policies and procedures in place to support staff in safe working practices. The provider had made improvements to bathroom areas and replaced some flooring to support enhanced cleaning in the home. The provider was supporting people to maintain contact with their relatives in line with guidance in place at the time of the inspection. They had been creative in making use of the space in the home to create a 'pod' to enable visitors to meet people safely. They had developed a system of newsletters which they posted on their website to keep relatives informed about the situation in the home. The service was meeting the requirement to ensure visiting professionals were vaccinated against COVID-19. The service participated in the regular COVID-19 testing programme for both staff and people living in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Moorland View Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.