

K Popowycz and Mrs T Popowycz

# Shardlow Manor Residential Home

## Inspection report

111 London Road  
Shardlow  
Derby  
Derbyshire  
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Tel: 01332792466

Date of inspection visit:  
13 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Shardlow Manor is a care home registered to provide accommodation and personal or nursing care to 28 people. At the time of our inspection 17 people were living at the home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread COVID19.

During our visit, the home was calm, and staff were well organised. We observed staff responded promptly to people's needs.

Risk assessments were carried out to enable people to retain their independence and receive care with minimum risk to themselves or others.

We observed staff wearing the required PPE correctly whilst supporting people at the home.

The service had plentiful supplies of PPE and stocks were carefully monitored.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Shardlow Manor Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
  - We were assured that the provider was meeting shielding and social distancing rules.
  - We were assured that the provider was admitting people safely to the service.
  - We were assured that the provider was using PPE effectively and safely.
  - We were assured that the provider was accessing testing for people using the service and staff.
  - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
  - We were assured that the provider's infection prevention and control policy was up to date.
  - We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
  - We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We noted the home was clean however, on occasion, cleaning schedules were not always documented in a timely manner. We have also signposted the provider to resources to develop their approach.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

