

Mr B Hinde

Craigneil Residential Home

Inspection report

2 Seaborn Road
Bare
Morecambe
Lancashire
LA4 6BB

Tel: 01524831011

Date of inspection visit:
12 January 2022

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03 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Craigneil Residential Home provides personal care and accommodation for up to 15 people. At the time of inspection there were 14 people living in the home. The home has a variety of communal areas and secure gardens overlooking Morecambe Bay.

We found the following examples of good practice;

Staff supported people to access secure social media platforms to stay in touch with family and friends.

The registered managers' visiting policies and procedures helped minimise the impact on staffs time. Regular visitors completed COVID-19 lateral flow tests at home prior to visting to avoid having to sit outside for 30 minutes.

The registered manager had a system to view and record visitors' vaccination status.

COVID-19 risk assessments helped support people to access activities including having their hair done or participating in social activities.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Craigneil Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.