

Warrington Community Living Heathside

Inspection report

Honiton Way
Penketh
Warrington
Cheshire
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Tel: 01925722109

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26 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Heathside is a 'care home' providing accommodation and personal care for up to 40 older people, some of whom were living with dementia. At the time of the inspection, 31 people were living at the home.

We found the following examples of good practice

Infection prevention and control (IPC) procedures and arrangements were in place; enhanced cleaning schedules, IPC and environmental audits were regularly completed.

Relatives and visitors were required to show a negative COVID-19 test result before entering the service, helping to reduce the risk of transmission.

All staff were engaged in a regular COVID-19 testing regime; this helped to detect early symptoms of COVID-19, reduce transmission and keep people safe.

PPE supplies were effectively managed; PPE stations were located throughout the home and staff were observed wearing the correct PPE during the inspection.

Government guidance and best practice surrounding visiting arrangements were complied with. People were supported to maintain contact with their loved ones; both face to face visits and remote contact was supported.

The provider ensured that they were compliant with COVID-19 vaccination requirements that came into effect on 11 November 2021.

One person told us they were kept safe, their bedroom was well maintained and staff provided the care they needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Heathside

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service three hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider ensured that their visiting arrangements was in line with Government guidance and best practice. Visits were safely and effectively facilitated; people were supported to maintain face to face contact with their loves ones and the appropriate IPC measures and arrangements were in place to keep people safe.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.