

Shires Healthcare (Woodside) Limited

Woodside Nursing and Residential Care Home

Inspection report

The Old Vicarage
Church Road, Slip End
Luton
Bedfordshire
LU1 4BJ

Tel: 01582423646

Date of inspection visit:
27 January 2022

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07 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodside Nursing and Residential Care Home which provides accommodation and personal care for up to 37 people. At the time of our inspection 35 people were using the service. Woodside Nursing and Residential Care supports older people, some of whom were living with different forms of dementia.

We found the following examples of good practice.

Systems were in place to support safe visiting at the care home. All visitors were requested to provide a negative lateral flow test prior to their visit and share the result with the care home. In addition, visitors were also required to complete screening questions and have their temperature checked.

People had been supported to maintain contact with their families and friends during the COVID-19 pandemic through video and telephone calls. In addition, in line with government guidance window visits, garden visits, face to face visits and the role of the essential care giver had been promoted by the registered manager.

Staff and visitors were required to wear personal protective equipment (PPE) in line with government guidance. Training had been provided to staff and essential care givers regarding the safe use and putting on and taking off of PPE.

The care home was clean and free from mal odour. Cleaning schedules were completed daily and checked by the registered manager. Daily walks of the floor were completed by the registered manager to monitor cleanliness, hygiene and safe practice of staff.

The registered manager had rented a local community hall during the COVID-19 pandemic to hold wellbeing and emotional support sessions for people and their relatives. Transport and staff escorts were provided for people who chose to attend these meetings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodside Nursing and Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider supported visiting and remained up to date with current government guidance. The role of the essential care giver had been promoted with people and their families to support individual's well being.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.