

Cliffe Vale Residential Home Limited

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## Inspection report

228 Bradford Road  
Shipley  
West Yorkshire  
BD18 3AN

Tel: 01274583380

Date of inspection visit:  
21 January 2022

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07 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Cliffe Vale is a residential care home providing accommodation and personal care for up to 26 older people, some of whom are living with dementia. There were 22 people living in the home when we inspected.

We found the following examples of good practice.

Staff and people living at the home completed regular COVID-19 testing, and there were enough supplies of personal protective equipment (PPE) in the service.

Staff inclusive of ancillary had been provided with additional training during the pandemic on infection prevention and control practices, correct use of PPE and correct donning and doffing procedures.

The home has a designated summer house to accommodate visits, as well as facilitating indoor visits in line with the government guidelines.

The home was well ventilated and clean.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. The service did not have a process for documenting or monitoring visiting professionals COVID passports, therefore we could not be assured these were always asked for.

The registered manager responded immediately and has implemented a new process to monitor this.

We have also signposted the provider to resources to develop their approach to ensure this information is

clearly documented.