

Sefton New Directions Limited

Sefton New Directions Limited - Chase Heys Resource Centre

Inspection report

26 Chase Heys
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Southport
Merseyside
PR9 7LG

Tel: 01704214279

Date of inspection visit:
20 January 2022

Date of publication:
10 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chase Heys Resource Centre provides personal care for up to 30 older people. The service provides intermediate care, supporting patient discharges from local hospitals. The service has 19 respite places and 11 intermediate care places. At the time of our inspection, 14 people were being supported at the service. Our inspection focused on the service's ability to operate a designated COVID-19 unit.

We found the following examples of good practice.

The service offered a designated unit for COVID-19 positive people. The unit was self-contained with physical separation between the designated scheme and other areas of the building. The unit had its own entrance and exit point, which helped minimise the risk of infection transmission to other parts of the service. Access to the unit was restricted to only those who need to enter to perform their duties.

The unit was clean, well maintained and odour free. Any equipment to be used in the designated scheme was not shared in other parts of the service. The service had a dedicated staff team available to work in the designated scheme unit.

Staff were trained and competent in infection prevention and control best practices and in the selection and use of PPE. The service had plentiful supplies of appropriate PPE. Hand gel was made available throughout the service for staff and visitors.

The service understood the importance of supporting people to maintain contact with those who were important to them, in line with current government guidance. Alternatives to in-person visitation were also facilitated, such as virtual visits.

The service had established links with external health professionals to enable people to receive the care and intervention they needed.

People and staff were tested regularly for COVID-19, in line with government guidance. All staff employed at the service had been vaccinated, to help keep people safe from the risk of infection. IPC policies and audits helped ensure that the service adopted best practice which complied with current guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection prevention and control measures.

This inspection took place on 20 January 2021 and was announced. We gave the service 1 days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.