

J.T. Care Homes Limited

# The Brooklands Residential Home

## Inspection report

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19 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Brooklands Residential Care Home provides personal care and accommodation for up to 24 people, some of whom are living with dementia. At the time of this inspection there were 19 people living in the home.

We found the following examples of good practice.

Staff understood and followed good infection prevention control (IPC) procedures which helped protect people from the risk of infection. Supplies of personal protection equipment, (PPE) was available throughout the home. Staff and visitors were able to dispose of used PPE in suitable bins throughout the home.

People living in the home were supported to isolate in their rooms during the outbreak to help minimise the risk of further infections. Where people were at risk, for example, from falls staff supported them in separate communal areas.

The home was clean and tidy. Regular cleaning routines and procedures helped minimise the risks of contamination and infection. People living in the home who had COVID-19 had their laundry placed in alginate bags in their rooms before being washed. The home had an ozone machine to sanitise rooms on a regular basis.

Managers had supported staff to refresh their IPC knowledge with elearning.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# The Brooklands Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced.. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.