

Marshmead Limited

Turfcote Care Home with Nursing

Inspection report

Helmshore Road
Haslingden
Rossendale
Lancashire
BB4 4DP

Date of inspection visit:
26 January 2022

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10 February 2022

Tel: 01706229735

Website: www.turfcotecarehome.co.uk/

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Turfcote Nursing and Residential, Helmshore Road, is a residential care home providing personal and nursing care to 76 older people, including people living with a dementia. At the time of the inspection, there were 49 people living in the home.

We found the following examples of good practice.

The provider had a recruitment drive in place to ensure there were enough staff at the service to meet people's needs. Gaps in staffing were filled by agency staff.

Guidance had been implemented to allow people to receive visitors safely and where visits had been restricted people were supported to maintain contact by telephone.

A regular testing programme for COVID-19 for staff and people living at the home was in place, and where positive results had been returned action was undertaken to mitigate risks.

Some staff did not wear PPE correctly. This was addressed at the visit and the provider confirmed the correct use of PPE had been reinforced to staff. Designated areas for donning and doffing PPE were not clear and this was discussed at the visit.

People were encouraged to social distance. Lounges and dining rooms had been set out with space between people. Staff movement within the home had been adapted to reduce footfall between the general care and the dementia care units to help minimise the potential transmission of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Turfcote Care Home with Nursing

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured the provider was using PPE effectively and safely. The provider took action to remind staff of the importance of wearing and using PPE correctly.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People living in the home had a designated essential carer and visiting was arranged for the essential care giver and other visitors in accordance with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.