

South Coast Nursing Homes Limited

Berkeley Lodge

Inspection report

42 Shelley Road
Worthing
West Sussex
BN11 4DA

Tel: 01903288488

Date of inspection visit:
12 January 2022

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10 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Berkeley Lodge is a 65 bedded service registered to provide accommodation and personal or nursing care to older people and people living with dementia. The building comprises of three floors with lift access. There are several communal lounges, dining areas, and an accessible garden. There were 61 people living at the service at the time of this inspection.

We found the following examples of good practice.

The service had introduced an online booking system to facilitate safe visiting. We were told this had been positively received by people and their relatives. The provider ensured people were still able to telephone the home to book a visiting time if they preferred.

The provider's website included their updated policies in relation to the management of risks associated with COVID-19. This included clear information about visiting, the requirement to wear personal protective equipment (PPE), testing and when isolation would be required. All visitors were asked to read and sign a concise, large print summary on entry to confirm they understood the relevant requirements.

The provider recognised the pressures staff and the management team at the service experienced during the COVID-19 pandemic. They had resources in place to support staff wellbeing across the provider's group of homes and were in the process of arranging reflective sessions for the managers.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Berkeley Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.