

SBS-Services Limited

Birkdale Village Care Home

Inspection report

20 Crescent Road
Birkdale
Southport
Merseyside
PR8 4SR

Date of inspection visit:
03 February 2022

Date of publication:
11 February 2022

Tel: 01704564801
Website: www.BirkdaleVillageCareHome.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Birkdale Village Care Home is a residential home providing personal care for people aged 60 and over. There are 20 rooms available with 14 residents living there currently. Birkdale Village is one building, across three floors. All floors are accessible via a lift. There is a garden and conservatory available for people and their visitors to use.

We found the following examples of good practice.

The home was visibly clean and hygienic with regular cleaning schedules in place.

There was an up to date infection prevention and control policy.

There was a good supply of PPE available throughout the home. Staff followed guidance around the use of PPE.

The manager completed spot checks to make sure staff were following guidance around hand hygiene and use of PPE.

Staff and people living at the home tested regularly for COVID-19 in line with guidance.

The manager made sure that visits from friends and relatives were facilitated safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Birkdale Village Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was announced. We gave the service one hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visits for people living in the home were arranged in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.