

First For Care Limited

Mill Lodge Care Home

Inspection report

Mill Lodge Residential Home
98 Mill Road, Pelsall
Walsall
West Midlands
WS4 1BU

Tel: 01922682556

Date of inspection visit:
03 February 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mill Lodge is a care home. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. Mill Lodge is registered to provide accommodation for up to 20 older people, at the time of inspection there were 16 people living at the home.

We found the following examples of good practice.

The provider maintained good levels of personal protective equipment (PPE) and staff were wearing PPE correctly.

There was a clear process in place to monitor vaccination status and testing for staff and people at the service.

The home was well maintained, and cleaning schedules were completed.

There were safe measures in place for visitors, health professionals and other professionals who come to the service. They had to show a negative lateral flow test, a Covid-19 pass if needed, complete a questionnaire and when entering the service PPE was available.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mill Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on the 3 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The registered manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The registered manager was facilitating visits within the home as well as providing alternative methods if needed. The registered manager was aware of the latest government guidance and the policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.