

LVNH Limited

Lakeside View Nursing Home

Inspection report

68-69A Promenade
Southport
Merseyside
PR9 0JB

Tel: 01704545054

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02 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lakeside View Nursing Home provides care for up to 49 older people, including those living with dementia. Accommodation is over three floors. At the time of our inspection, the home was providing care and support to 39 people.

We found the following examples of good practice.

The home facilitated face to face visits, in line with government guidance. Revised guidance on visiting had recently been introduced at the time of our inspection and the registered manager had updated policies to implement the changes.

The home had a designated visiting area which had its own entrance, which helped keep people safe by minimising traffic within the home. Alternatives to in-person visitation, such as virtual visits, were also supported.

A 'booking in' procedure was in place for visitors to the home including a health questionnaire and evidence of a negative lateral flow test. This helped prevent visitors spreading infection on entering the premises. We spoke to two visitors with essential care givers status who told us they felt safe when conducting visits, and were kept fully updated by the home with any changes.

People and staff were tested regularly for COVID-19. Staff employed at the home had been vaccinated, to help keep people safe from the risk of infection. Some staff had received their COVID-19 booster vaccinations.

Infection control policies and procedures helped ensure that the home adopted best practice which complied with current guidance.

The home was clean and hygienic. Some areas of the home were in the process of being renovated and there were plans to redecorate the main lounge.

Cleaning schedules and audits were in place to help maintain cleanliness and minimise the spread of infection. During times of a COVID-19 outbreak, the layout of the home meant any people who were COVID-19 positive could be cared for separately from those with a negative status.

Staff were trained and competent in infection prevention and control best practices and how to put on and take off PPE. The home had adequate supplies of appropriate PPE. Staff had a designated area of the home where they could change into their uniforms and put on PPE before each shift. Additional uniforms for staff had also been provided.

The registered manager maintained links with external health professionals to enable people to receive the

care and intervention they needed. Virtual consultations took place as and when necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Lakeside View Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service 1 days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The home was facilitating visits in line with government guidance. Friends and relatives were able to visit the home in a safe manner. This helped maintain important relationships and aided peoples' emotional well-being.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

