

Waterlooville Care Limited

# Wellington Vale Care Home

## Inspection report

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01 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Wellington Vale Care Home provides care and support for up to 80 people, some of whom may be living with dementia at the time of our inspection there were 62 people using the service.

We found the following examples of good practice.

Systems were in place to help prevent people, staff and visitors from catching and spreading infection.

All visitors were asked to complete a COVID-19 screening form on arrival, and had their temperature checked. Visitors had to undertake a lateral flow test on arrival or show proof of negative lateral flow test taken on the day of the visit, visiting professionals had to show proof of negative lateral flow test taken on the day of the visit; in addition, visiting professionals had to show proof of their COVID-19 vaccination.

Staff had worked as a team to help promote people's wellbeing throughout the pandemic. We observed positive interactions between staff and people.

Staff had guidance on COVID-19 and risk assessments, all staff took responsibility for the implementation of infection control measures.

The company installed ozone machines to filter air in communal areas, corridors and offices.

The front entrance had been fitted with automatic front doors opening by scanning people's hands without needing to touch door handles.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# Wellington Vale Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The home was following current government guidance for visiting, Essential care givers had been identified. There was a number of visiting options available to family and friends these included, window, garden, room visits.

People in isolation received video calls, telephone calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.