

Aldbourne Nursing Home Limited

# Aldbourne Nursing Home

## Inspection report

South Street  
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Marlborough  
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30 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Aldbourne Nursing Home is a nursing home providing care to 23 people at the time of our inspection. The service is registered to provide care to up to 40 older people.

We found the following examples of good practice.

People were supported to have visits from family and friends in the safest way possible. There were clear policies in place and visitors were supported to wear Personal Protective Equipment (PPE) and complete testing in line with current government guidance.

Staff were following infection control guidance such as handwashing, use of PPE and barrier nursing where appropriate. Staff had received additional infection control training in response to the coronavirus pandemic. The registered manager and clinical lead completed spot checks to ensure handwashing was completed correctly and PPE was worn appropriately.

The service was completing regular testing for staff, people living at the service and their essential care givers. These were recorded and registered in line with current guidance.

Cleaning was completed regularly throughout the home using appropriate cleaning chemicals. The home had purchased additional equipment such as a steam cleaner to clean floors and soft furnishing. Additional high touch point cleaning had been implemented in response to the coronavirus pandemic.

The home had been arranged in a way that allowed for social distancing as much as possible in communal areas. Rooms had been repurposed in response to the Covid 19 pandemic. For example, the service had converted bedrooms into visiting rooms, testing rooms, a staff shower room and donning/doffing areas. 'Donning and Doffing' is the process of putting on and taking off PPE safely. Additional refurbishments had been made to the home such as repainting with antimicrobial paint and replacing pull cords with easy clean alternatives.

The management team had implemented a number of measures to support staff with their wellbeing throughout the pandemic. This included support from a clinical psychologist, healthy snacks for staff prepared by the chef and a WhatsApp group for staff to share information and support one another. The registered manager had also created guidance documents for staff such as their 'top tips' for staying physically and emotionally well throughout the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Aldbourne Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 30 January 2022 and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The service's visiting policy aligned with current government guidance on visiting in care homes. People were supported to spend time with their relatives and essential care givers in a way that reduced the risk of coronavirus as much as possible.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.