

Thornton Care Limited

Thornton Lodge Care Home

Inspection report

23 Trunnah Road
Thornton Cleveleys
Lancashire
FY5 4HF

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Date of inspection visit:
04 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Thornton Lodge Care Home is a care home for people who live with dementia, situated on Trunnah Road in Thornton. The home is registered for 11 people. There is a stair lift to the first floor. Bedrooms are situated on the ground and first floor. Some bedrooms have an en suite facility. Car parking facilities are available at the home. At the time of the inspection visit 10 people lived at the home.

We found the following examples of good practice.

The provider had dedicated staff to ensure people were admitted safely and continued to be supported in the service in accordance with national guidance. Infection prevention and control (IPC) policies and procedures were kept under review. We found safe processes were in place and appropriate action had been taken during the outbreak. The local commissioner's IPC team was providing advice and support to management and staff when required.

The provider was facilitating safe visiting in line with government guidance. A visiting area had been allocated. We observed people continued to use the visiting pod and telephone calls to maintain safe and meaningful contact with their family and friends. Visitor assessments were carried that included temperature checks, lateral flow tests, PPE and sanitisers were readily available. One relative we spoke with said, "They have been excellent during the pandemic, the staff have kept me up to date all the time and looked after me when I have visited."

During our visit we observed the staff using Personal Protective Equipment, (PPE) safely. The registered manager told us sufficient stocks of PPE were available and we confirmed this on the visit.

People living in the home and staff were tested regularly for COVID-19. There were no staff employed who had not been vaccinated as now required.

The home was clean and hygienic. Cleaning schedules were in place and PPE stations placed around the home in individual rooms. Additional cleaning protocols were in place to ensure all areas of the building were regularly sanitised.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Thornton Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service .

This inspection took place on 04 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.