

Grange Lea Ltd

Grange Lea Care Home

Inspection report

North Road
Ponteland
Newcastle Upon Tyne
Tyne and Wear
NE20 9UT

Date of inspection visit:
24 January 2022

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16 February 2022

Tel: 01661821821
Website: www.grangeleacarehome.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Grange Lea Care Home is a residential home supporting people with their personal care needs. The home is registered to support up to 18 people older people, with the home fully complemented at the time of the inspection. People have their own individual rooms and access to a range of communal areas including lounges and a dining area. There is also access to gardens and outside spaces.

We found the following examples of good practice.

Communal areas of the home were maintained in a clean and tidy manner. Additional cleaning was undertaken for high risk areas such as door handles and handrails.

All staff had been fully vaccinated, and the provider carried out regular testing to ensure people and staff were kept safe.

The home was supporting people to maintain family and social contacts through managed direct visits and other communication systems.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Grange Lea Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service a short period of notice on the morning of the inspection to ensure it was safe to visits and people and staff were kept safe.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.