

Merrydale Residential Care Home Limited

Merrydale Residential Home

Inspection report

Merrydale
90 Spencer Road
Ryde
Isle of Wight
PO33 3AL

Tel: 01983563017

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01 February 2022

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17 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Merrydale Residential Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. Merrydale Residential Home can accommodate up to 16 people in one adapted building and supports older people.

We found the following examples of good practice.

There was a procedure in place to welcome visitors to the home, personal protective equipment [PPE] was available and hand sanitisers at the entrance. Visitors were asked to show they had completed a COVID -19 lateral flow test, complete a health questionnaire and have their temperatures taken. Visitors including health care professionals were asked to show their vaccination status.

Staff knew how to keep people and themselves safe and reduce any risk of COVID-19. The registered manager ensured the most up to date information was available for staff and visitors, with accessible easy read versions for people living in the service.

There was an up to date infection prevention and control (IPC) policy. Staff were regularly updated with any changes to government guidance and procedures to follow so they could keep themselves, people and visitors safe.

Staff completed IPC training and were observed to be wearing the correct PPE and following best practice. The premises and equipment were visibly clean and in good order. Regular cleaning schedules and audits were monitored and demonstrated they were effective.

People told us they felt safe, were comfortable with staff and visitors wearing masks and understood it was to prevent the spreading of infection. People were encouraged to socially distance, whilst being mindful of the need for a homely environment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Merrydale Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 01 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were supported to see their relatives. The provider had safe processes in place to ensure visits for people living in the home were in accordance with the current government guidance. The service had a purpose-built heated visiting room in the garden which had been decorated in a homely way but was able to be cleaned thoroughly. However, visitors could choose to use this room or visit within the service if they wished to.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

