

# Christadelphian Care Homes

## Eden House

### Inspection report

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09 February 2022

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Eden House is a care home providing personal care and accommodation for up to 54 younger adults and older people including those living with physical disabilities, sensory impairments and or dementia. There are also 18 assisted living apartments. At the time of our inspection 36 people lived at the home.

We found the following examples of good practice.

There was a comprehensive COVID-19 screening programme in place for all visitors on their arrival. This included vaccination status, temperature checks, hand washing and wearing Personal Protective Equipment (PPE).

The provider's policies and procedures relating to the management of risks associated with COVID-19 reflected current national guidance which enabled staff to keep people safe. Risk assessments were in place to reduce the risk of infection to people living at the home.

The home appeared clean and well maintained. Staff carried out regular cleaning, including high touch point surfaces. Regular infection control audits had taken place and where required follow up action had been taken. Staff were observed wearing PPE in line with Government guidance.

Careful consideration had been given to protect and promote the mental health and wellbeing of people and staff throughout the pandemic. People and staff were regularly tested for COVID-19 and staff were provided with guidance and training on working safely during the pandemic.

The service had maintained strong links with external health professionals to ensure people continued to receive the care and treatment they needed to maintain and improve their health and wellbeing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Eden House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 09 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.