

Avery Homes Bracknell Limited

Astbury Manor Care Home

Inspection report

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09 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Astbury Manor Care Home is a care home providing accommodation and personal care to 55 people aged 65 and over at the time of the inspection. The service can support up to 64 people.

We found the following examples of good practice:

There were sufficient supplies of personal protective equipment.

All areas of the building were very clean. The cleaning records showed that intensive cleaning was occurring, and more frequently in areas where infection could easily be spread.

Hand hygiene points in bathrooms and along corridors were clean, accessible and fully stocked.

The service ensured that health and social care professionals had their COVID-19 vaccination status and lateral flow test checked before entry to the main building.

The service worked closely with the local authority and clinical commissioning group to keep people safe.

The registered manager had developed some local audits, based on best practice used in other organisations. They used their initiative to strive for continuous improvement in infection prevention and control.

Records regarding staff vaccinations were detailed, accurate, easy to interpret and showed only those eligible to work at the service were employed.

Essential caregivers were fostered and encouraged to be part of people's lives. Appropriate risk assessments and testing were in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Astbury Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visiting was in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.