

Bestcare UK Limited

Saxondale Nursing Home

Inspection report

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08 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Saxondale Nursing Home is a care home providing personal and nursing care to people aged 65 and over at the time of the inspection. The service can support up to 36 people. At the time of this inspection, 22 people were living at the home.

We found the following examples of good practice.

The home was clean and well ventilated.

Staff wore personal protective equipment (PPE) appropriately. Staff had completed training in infection control, COVID-19 and putting on and taking off PPE.

The provider was supporting people who used the service and staff to access regular testing, this included lateral flow device (LFD) testing for staff.

The home had been closed to non-essential visitors because of a COVID-19 outbreak. However, the home was now open to visitors. Visitors to the home were required to follow infection control procedures, complete a LFD test and wear PPE.

Social distancing was observed as far as it was practicable to do so.

The home was clean and there were no malodours. Staff had access to cleaning products and cleaning schedules included high touch areas such as door handles and handrails, which were cleaned regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Saxondale Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 08 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance. Visitors were asked to provide evidence of a negative lateral flow device (LFD) test and visitors were asked to use appropriate personal protective equipment (PPE) for the visit

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes.
- The service was not always meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19 in accordance with the current government guidance. For example, some visiting professionals were not asked to provide evidence of a negative LFD test or their vaccination status. We discussed this with the manager, and they took immediate and responsive action to address this

concern.

We have also signposted the provider to resources to develop their approach.