

Country Court Care Homes 3 OpCo Limited Summer Lane Nursing Home

Inspection report

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07 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Summer Lane Nursing Home is a nursing home providing personal and nursing care for up to 103 people. The service provides support to older people and people living with dementia. At the time of our inspection, 100 people were using the service.

Summer Lane Nursing Home is purpose built to provide nursing and residential care. Accommodation is laid out over three floors, each with communal dining and lounge areas. All bedrooms have en-suite facilities. Communal bath and toilet facilities are located on each floor. People have level access to a well-maintained garden from the ground-floor and a roof terrace from the first floor. At the time of our inspection, the property was being renovated throughout, new additions included a bar and café area.

We found the following examples of good practice

People we spoke with told us they were supported to receive visitors, relatives and staff confirmed this. Measures were in place to help prevent the spread of infection, including temperature checks and COVID-19 testing.

The home was visibly clean and free from malodours. Domestic staff were responsible for undertaking daily cleaning, including frequently touched points and high traffic areas. We observed staff wearing their personal protective equipment (PPE) in line with current guidance.

The registered manager was supported by the operations team and infection and prevention control (IPC) lead to ensure effective IPC measures were in place. For example, checks and audits were undertaken in relation to staff IPC practice, cleanliness of the environment and frequency of cleaning. Staff we spoke with, and the training matrix confirmed, that staff had received IPC training and donning and doffing training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Summer Lane Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 07 February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People told us, and relatives confirmed, the provider was supporting people to receive visitors into the service. Comments from relatives included, "I go in every other day to make sure [relative] is ok." When required, the provider facilitated visits outside, for example window visits.
- The registered manager operated an electronic booking system so relatives could review available visiting times and book slots. When relatives were unable to visit the service in person, people could access tablets to see and speak with their relatives electronically.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency. We checked to make sure the service was meeting this requirement.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.