

Avvsim Care Limited

# Fernleigh Care Home

## Inspection report

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Date of inspection visit:  
31 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Fernleigh Care Home is a residential care home providing accommodation and personal care to 24 people aged 65 and over at the time of the inspection. The service can support up to 27 people accommodated over three floors.

We found the following examples of good practice.

The service supported people to receive visits in a variety of ways. These included visits within the service, via virtual means and within a visiting pod. Visitors were screened for symptoms of COVID-19 and evidenced a negative Lateral Flow Device (LFD) test prior to the visit taking place, they were also provided with Personal Protective Equipment (PPE).

Essential caregivers were supported to provide continuity of care to people. Their support was valued by the staff team.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fernleigh Care Home

## **Detailed findings**

### Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 31 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. The vaccination status of professionals deployed to the care home was not checked prior to entry and there was no record of staff vaccinations. The deputy manager immediately implemented systems and processes to evidence compliance during the inspection. We saw evidence staff had been vaccinated against COVID-19 and that the vaccination status of two professionals was checked during the inspection. Screening checks were in place to ensure visitors did not have symptoms of COVID-19 and had a negative Lateral Flow Device (LFD) test.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. This was due to the lack of effective systems to check staff and professional's vaccination status.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- The provider was following government guidance for visiting care homes during the COVID-19 pandemic. People received visits in a variety of ways. These included visits in the service, visiting pod and contact via telephone and video calls.