

Anchor Hanover Group

St Edith's Court

Inspection report

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28 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Edith's Court is a residential care home providing personal care without nursing for up to 39 people some of whom maybe living with dementia. At the time of inspection 35 people were using the service. The service is set over two floors in a residential area and is purpose built.

We found the following examples of good practice.

People and staff had regularly been tested for COVID-19 and where positive results had been returned the manager had acted quickly to support people and mitigate risks.

All staff had received training on how to properly use PPE and there were good systems set up in the service to support the donning and doffing of PPE.

The manager had followed guidance on infection prevention control procedures and had reviewed cleaning schedules and processes to provide a more effective cleaning regime at the service.

Guidance had been implemented to allow where possible, for relatives to continue to visit people safely. Where visits were unable to go ahead video and telephone calls had been used.

The manager supported people to go out safely and had risk assessments in place for this. People were encouraged to access the outside landscaped gardens for fresh air and exercise.

People had been supported to continue to access healthcare, this had included visits from the GP practice nurse.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Edith's Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 1 days notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The manager was following government guidance and safely facilitating visitors to people using the service. There were risks assessments in place to support this and measures to mitigate risks. Visiting during outbreak had continued safely for people on end of life care and essential care givers had continued to provide the support required to their family members where needed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.