

Boarbank Hall Convalescent Home

Boarbank Hall Nursing Home

Inspection report

Allithwaite
Grange-over-sands
Cumbria
LA11 7NH

Tel: 01539532288
Website: www.boarbankhall.org.uk

Date of inspection visit:
10 February 2022

Date of publication:
24 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Boarbank Hall Nursing Home is a 'care home' providing nursing and personal care. The service provides long term and respite care for up to 27 people including palliative care, end of life care and convalescent, post-operative, nursing care. The care home accommodates people across two floors, each of which has separate adapted facilities.

We found the following examples of good practice.

The provider had established systems to prevent visitors from spreading and catching infections. They had followed guidance on supporting safe visiting to ensure people were safe to visit. Visitors and professionals coming into the home were also screened for symptoms and their contact details recorded.

The home was clean, well ventilated and hygienic. Comprehensive cleaning schedules were in place and being monitored. Additional domestic staff had been recruited to make sure comprehensive general and deep cleaning systems were in use and procedures followed.

In addition to the safe spaces for visiting the service used digital technology to facilitate contact between people and their relatives where physical visiting was not possible. Where appropriate, people were supported by staff to use technology.

The provider had established safe admission procedures for staff to follow. During our visit we observed staff using Personal Protective Equipment, (PPE) safely. The provider had ensured there was always enough appropriate PPE available to protect people. There were well stocked PPE stations and disposal bins were being used appropriately, throughout the home, to reduce the risk of transmission of infection.

People living in the home and the staff were tested regularly for COVID-19. The provider also supported staff and people to receive COVID-19 vaccines and boosters.

The provider had detailed infection prevention and control policies and procedures and risk assessments in place that were monitored to make sure staff followed them in practice.

The provider could adapt the layout of the building to support safe cohorting in the event of an outbreak.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Boarbank Hall Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service three hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance and best practice. Measures to prevent people bringing infection into the home were in place.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirements to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.