

Bupa Care Homes (GL) Limited

# Elmwood Care Home

## Inspection report

3 Wetherby Road  
Oakwood  
Leeds  
West Yorkshire  
LS8 2JU

Tel: 01132323501

Date of inspection visit:  
20 January 2022

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23 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Elmwood Care Home is a nursing home in Leeds. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 32 people. There were 29 people using the service at the time of the inspection.

We observed most staff wearing personal protective equipment (PPE) correctly in line with current government guidance however some staff were not. During the inspection further reassurance had been sought and the manager confirmed they will investigate further. We saw evidence there was systems in place to prevent visitors from spreading infection on entering the premises and relatives we spoke with confirmed this, however this was not followed during the inspection.

We found the following examples of good practice.

Risks in relation to visitors had been assessed and action taken to ensure visits were still in place at the service and through video calls. Regular Infection prevention control (IPC) audits were undertaken. The home's infection prevention and control policy was up to date and in line with current guidance.

Staff had access to supplies of PPE and had received training to ensure they used this correctly. All staff had regular testing for COVID-19, and all had received their vaccinations. Staff were trained on how to keep people safe from the risk of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Elmwood Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection triggered by an outbreak of COVID-19 to look at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The manager told us they supported people day and night at the service with support from staff.

### How well are people protected by the prevention and control of infection?

- We were somewhat assured the provider was using PPE effectively and safely. We observed most staff wearing PPE correctly in line with current government guidance however some staff were not. During the inspection further reassurance had been sought and the manager confirmed they will investigate further. As part of the inspection we spoke with people who used the service and relatives, all confirmed they observed staff wearing PPE correctly.
- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. The home appeared clean however, records were not always completed. This was raised with the manager who stated they would review the cleaning records.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. We saw evidence there was systems in place to prevent visitors from spreading infection on entering the premises however this was not followed during the inspection. This was raised with the manager who stated they would remind all staff of the systems in place. Following the inspection, we spoke with relatives, all confirmed the staff followed the system.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.