

Runwood Homes Limited

Rose House

Inspection report

Church Street
Doncaster
South Yorkshire
DN3 3AJ

Tel: 01302831450

Date of inspection visit:
07 February 2022

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24 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rose House is a care home providing accommodation for people who require personal care. The service can accommodate up to 40 people. At the time of our inspection there were 34 people using the service. The care provided is for people who have needs associated with those of older people. Some people residing at the home were living with dementia.

We found the following examples of good practice.

Visitors to the home were required to show a negative LFT test, have their temperature taken and complete a form to ensure they were not showing any symptoms of illness. Personal protective equipment (PPE) was then supplied. Professional visitors were also asked to show evidence of vaccination status.

Family members were supported to maintain contact with their relatives. Relatives were supported to be essential care givers. A range of visiting arrangements were available such as face to face visits or window visits and video and telephone calls.

Social distancing was observed as far as it was practicable to do so. Staff wore appropriate PPE, regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and putting on and taking off PPE.

Staff and people using the service took part in the home's testing programme. Action was swiftly taken when anyone tested positive for COVID-19.

People who were required to isolate in their bedrooms had a 'forget me not' booklet where staff recorded positive interaction. This showed people's wellbeing had been considered.

The home was visibly clean. Staff had access to appropriate cleaning products and cleaning schedules included high touch areas such as door handles and handrails, which were cleaned regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rose House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 February 2022 and was announced. We gave the service 24 hour's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found some areas required maintenance work to ensure they could be cleaned effectively. The provider had identified these areas prior to our inspection and had a plan to address them.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.