

Mrs Gillian Bryden

# Oakdene Residential Home

## Inspection report

Oakdene  
197 London Road  
Waterlooville  
Hampshire  
PO7 7RN

Tel: 02392640055

Date of inspection visit:  
10 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oakdene is a residential care home providing accommodation and personal care to 19 people aged 65 and over in one adapted building. At the time of the inspection there were 19 people living in the home.

We found the following examples of good practice.

We observed systems and processes in place, in line with guidance, to ensure visitors to the home did not introduce and spread Covid-19. All visitors, including professionals, were subject to a range of screening procedures, including showing evidence of Covid-19 vaccination and a negative lateral flow test before entry into the home was allowed.

Staff had worked as a team to help promote people's wellbeing throughout the pandemic. We observed positive interactions between staff and people.

Staff followed government guidance in relation to personal protective equipment (PPE). We saw all staff were wearing face masks. Hand sanitiser and PPE was readily available throughout the service. The home had sufficient supplies of PPE.

Risk assessments were in place for people who used the service which included guidance for staff to follow should the person display symptoms of COVID-19, how to safely access the community and visitors to the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service one days notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

Safe visiting arrangements were in place. Staff and visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the home. People were supported by staff to keep in touch with those important to them. Visitors were required to complete a COVID-19 test, had their temperature checked and wore PPE.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.