

Corvell Health Care Limited

Cavell Lodge

Inspection report

5 Blenheim Chase
Leigh On Sea
Essex
SS9 3BZ

Tel: 01702480660

Date of inspection visit:
03 February 2022

Date of publication:
25 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cavell Lodge is a care home registered to provide accommodation and personal care for up to 36 older people including people who may have dementia. There were 34 people living at the service at the time of the inspection.

We found the following examples of good practice.

Visits to the service were managed safely. All visitors had their temperature checked, completed a questionnaire, had a lateral flow test and were given appropriate personal protective equipment [PPE] to wear. Visiting professionals were asked to show evidence of vaccination and this was recorded.

The service was clean and fresh. There were cleaning schedules in place including high touch point cleaning, fogging and deep cleaning.

Staff had received recent training about infection prevention and control, COVID-19 and the correct use of PPE. There were PPE stations throughout the service and staff were observed following good practice such as regular hand washing and wearing masks, gloves and aprons.

People were admitted to the service safely. People's COVID-19 status was checked before admission and staff understood how to keep people safe using isolation, cohorting and zoning.

Staff and people were part of a regular COVID-19 testing programme. All staff at the service were fully vaccinated against COVID-19.

The service had an up to date COVID-19 policy and contingency plan in place to support people and staff in the event of an outbreak and to manage risks during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cavell Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The registered manager confirmed there were no workforce challenges that had affected service delivery or quality of care provided.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visits to the service had been placed on hold between 30 December 2021 and 3 January 2022 following concerns there could be an outbreak at the service due to people being in contact with the virus. This was not in line with government guidance however, the service had ensured people had stayed in touch with their friends and families by other means such as telephone calls, video calls and window visits. Essential care givers had continued to visit the service and visits could be arranged for people at the end of their life or anyone who became distressed.
- People we spoke with said they had not been affected by visits being put on hold and felt they were being kept safe. We did not receive any concerns from friends or relatives.
- Visits inside the service are now being facilitated as per government guidelines.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.