

Maycroft Care Home Limited

Maycroft Care Home

Inspection report

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Date of inspection visit:
20 January 2022

Date of publication:
28 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Maycroft Care Home is a purpose built two-storey residential care home providing accommodation and personal care for up to 25 older people and people living with dementia. At the time of our inspection there were 21 people using the service.

We found the following examples of good practice.

The registered manager at Maycroft Care Home ensured staff and visitors followed current government guidelines in relation to COVID-19. This was to reduce the risk of infection to people living at the home.

Staff were skilled in applying good infection prevention and control (IPC) practice. This included wearing their personal protective equipment (PPE) correctly and observing social distancing.

Staff supported visits to people under special circumstances and any end of life care. Other means of staying in touch with relatives and friends included the use of video calls, letters and e-mails. There was an effective process to ensure people, staff and visitors had regular COVID-19 tests. This included regular temperature checks and risk assessments to manage any person or staff member at an increased risk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Maycroft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service two days' notice of the inspection to ensure the registered manager was available.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The home was following the government guidance regarding allowing visitors to the home. During the Covid-19 outbreak in the home the registered manager was updating people's friends and families daily. Visiting was being facilitated in a safe way for anyone that was receiving end of life care.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.