

Trust Quality Care Ltd

Rosemary Lodge Rest Home

Inspection report

154 Alcester Road South
Birmingham
West Midlands
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Date of inspection visit:
15 February 2022

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04 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rosemary Lodge Rest home is a registered care home providing accommodation and personal care for up to 29 adults, some living with dementia. At the time of this inspection 18 people were living at the home.

We found the following examples of good practice.

Personal protective equipment (PPE) was available for visitors to use where required. There were appropriate PPE stations around the home for staff to don and doff their PPE (to put on and take off).

All visitors had their temperature taken before being admitted into the home, were required to evidence a negative lateral flow test and complete a health questionnaire. Professional visitors were asked for their COVID passports.

The home furnishings had been moved to promote safe social distancing in communal areas.

There was a separate visitors pod for family members to use to see their relative as required.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rosemary Lodge Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home had recently changed provider and was in the process of updating and making repairs to the property. The works schedule had been disrupted due to the pandemic. The provider had restarted their refurbishment programme and identified the areas requiring improvement. For example, to make sure all surfaces could be thoroughly cleaned and items identified, such as toilet chairs, to be replaced with orders pending.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider's approach to visiting was in line with the current government guidance. Window visits, visiting in people's individual bedrooms and regular telephone calls were all encouraged by the provider. There was a separate visiting pod for family members to use on a booking basis.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an

emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.