

Greta Cottage Limited

SeaView Care Home

Inspection report

41 Marine Parade
Saltburn By The Sea
Cleveland
TS12 1DY

Tel: 01287625178

Date of inspection visit:
03 February 2022

Date of publication:
02 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Seaview Care Home is a residential care home providing care and support for up to 25 older people across three floors in the service. At the time of the inspection, 24 people were using the service.

We found the following examples of good practice.

- Testing regimes supported staff to work quickly when outbreaks of Covid-19 occurred. Contingency plans were implemented straight away. Staff worked flexibly to ensure staffing levels remained safe. Increased checks of people isolating took place to maintain their well-being.
- The home was clean throughout. High risk touch point areas were cleaned throughout. The service was well ventilated. Good stocks of PPE were available. Regular checks of staff practices were carried out to make sure their practices remained safe.
- Staff were supported with their own well-being. Packages of support had been provided. Staff said they felt valued members of the team. Staff were kept up to date with changes in Government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

SeaView Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. We have also signposted the provider to resources to develop their approach to ensure staff follow safe infection prevention and control guidance consistently.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visiting arrangements were in-line with Government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.