

Wellburn Care Homes Limited

Wellburn House

Inspection report

Main Road
Ovingham
Prudhoe
Northumberland
NE42 6DE

Tel: 01661834522
Website: www.wellburncare.co.uk

Date of inspection visit:
16 February 2022

Date of publication:
07 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wellburn House is a residential care home providing personal care for up to 35 people. At the time of the inspection there were 30 people accommodated there.

We found the following examples of good practice.

The home was clean and tidy. Domestic staff had detailed cleaning schedules to support this and this was monitored by the management team.

The home had good supplies of PPE and other infection control measures to support staff throughout the COVID-19 pandemic.

Relatives were encouraged to become essential care givers and were able to visit their loved ones safely due to the screening programme in place, which included testing. Other technologies were also used to help people maintain contact with those important to them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wellburn House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 16 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider had a system for facilitating visits to people living in the home in accordance with the current guidance. The essential care giver visiting arrangements were particularly important to people and their relatives.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.