

Shaftesbury Care GRP Limited

Allan Court

Inspection report

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Tyne and Wear
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Date of inspection visit:
21 February 2022

Date of publication:
10 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Allan Court is a care home providing personal and nursing care for up to 60 people some of whom may live with dementia. The care home accommodates people over three floors in one adapted building. At the time of the inspection there were 57 people living at the service.

We found the following examples of good practice.

Relatives told us they were happy with the IPC measures that were followed when they visited. They said the staff were very reassuring and did all they could to keep everyone safe. Government guidance was being followed and visits were not restricted.

People were being supported to go to the shops and spend time outside of the care home.

Most staff were wearing PPE correctly and knew how to put it on and take it off. Where we observed minor discrepancies, these were immediately addressed by the registered manager.

Staff had been trained in IPC measures and competency checks of hand washing and PPE use were completed.

Policies, procedures and contingency plans were in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Allan Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. We also received information of concern about infection prevention and control at this service. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The providers approach to visiting was in line with current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.