

Birmingham City Council

Perry Tree Centre

Inspection report

Dovedale Road
Perry Common, Kingstanding
Birmingham
West Midlands
B23 5BX

Date of inspection visit:
09 February 2022

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04 March 2022

Tel: 01216755571

Website: www.birmingham.gov.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Perry Tree Care Centre is located in a building where several services were based. These included an enablement unit, day services, community services and a restaurant. This inspection relates to the residential unit only where up to 32 people with conditions relating to old age, physical disability and people living with dementia lived. At the time of our inspection there were 24 people who lived there.

We found the following examples of good practice.

Staff wore Personal Protective Equipment (PPE) in line with current Government guidance and the registered manager had established PPE stations at key points throughout the home.

Staff supported people to make phone and video calls to maintain contact with family and friends between visits and when people were isolating after testing positive for COVID-19.

Communal areas were spacious, which meant people could enjoy each other's company, whilst maintaining a safe social distance.

Cleaning schedules were in place and a team of full-time cleaners were employed to monitor cleanliness.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Perry Tree Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 09th February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The registered manager had a good understanding of the current care home visiting guidance and supported families to visit safely.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.

