

Claremont Care Home Limited

Claremont Care Home

Inspection report

254-256 Washway Road
Sale
Cheshire
M33 4RZ

Tel: 01619737130

Date of inspection visit:
19 January 2022

Date of publication:
10 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Claremont Care Home is registered to provide accommodation and care for up to 28 older people, some of whom were living with dementia. At the time of this inspection, there were 25 people living at the service.

We found the following examples of good practice.

The service risk assessed people visiting the service, taking into account the importance of people's well-being, and where possible, made appropriate arrangements to support visiting to the service. The service also took advice from the local health protection team.

The registered manager and staff were aware of the importance of supporting people's mental wellbeing during periods of isolation. Staff supported people with regular engagement in their rooms.

The service had a robust cleaning schedule in place with well-maintained records. The home appeared clean throughout.

The service provided staff with additional lateral flow tests to reduce the risk of transmission of COVID-19 within the home.

Since the last inspection there had been structural changes to the service. These changes supported safer visiting to the service and enabled people to meet with their relatives, privately, in a pleasant and well-ventilated area.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Claremont Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the service four hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- In response to an outbreak at the service, essential care givers and relatives of people receiving end of life care were supported to visit the service, following advice from the health protection team.
- The service risk assessed visitors to the service where appropriate, to determine if other visitors could also be supported to visit the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

