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Williams

# Dean House

## Inspection report

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24 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Dean House is a residential care home providing personal care to people aged 65 and over. The service can support up to 27 people, there were 19 people living at Dean House at the time of inspection. The service supports people who may be living with dementia or need support with their physical health.

We found the following examples of good practice.

The provider had created a visiting 'pod' attached to the conservatory where people could meet and see each other behind glass doors with an intercom. This provided a way for people to meet visitors while they needed to self isolate or maintain distance.

The registered manager reported having good supplies of personal protective equipment (PPE) and we saw staff wearing PPE appropriately. There were multiple PPE supply points around the home with a safe system of disposing of used PPE.

There was a schedule of cleaning around the home which was monitored, the registered manager ensured audits and hygiene checks were carried out regularly.

There was regular testing in place for people and staff, government guidelines were being followed for this and test results were being monitored.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

# Dean House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider was ensuring that current government guidance was being followed to enable people to meet their visitors privately and in communal areas.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.