

Amicura Limited

The Glen Care Home

Inspection report

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Lancashire
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Date of inspection visit:
22 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Glen Care Home Morecambe, provides personal care and accommodation for up to 70 people. Some are living with dementia. The home provides nursing care in two separate units. At the time of this inspection there were 63 people living in the home.

We found the following examples of good practice.

The provider and registered manager had utilised available COVID-19 funding to create visiting areas which helped maintain regular visits for people during the COVID-19 pandemic.

The provider ensured information and guidance was understood and embedded across the different homes in the group. This helped ensure the registered manager and staff were up to date with guidance and good practice.

The registered manager had worked closely with health care professionals to maintain quality health care for people living in the home.

Staff had maintained safe and effective infection prevention and control practices. The home was clean and hygienic. Comprehensive cleaning schedules were in place and there were designated staff who performed these duties.

People living in the home and the staff were tested regularly for COVID-19. The provider had also supported staff and people to receive COVID-19 vaccines and boosters.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Glen Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. We also received information of potential concern about infection prevention. This was a targeted inspection looking at the infection prevention and control measures the provider had in place.

We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was unannounced

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider followed guidance and best practice around people visiting the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.