

# Minster Care Management Limited

# Mulberry Manor

## Inspection report

Wortley Avenue  
Swinton  
Mexborough  
South Yorkshire  
S64 8PT

Tel: 02084227365

Date of inspection visit:  
13 April 2021

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15 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Mulberry Manor is a care home in the Swinton area of Rotherham, South Yorkshire. People in care homes receive accommodation and personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 49 people some of whom are living with dementia.

We found the following examples of good practice.

All staff had received training to ensure they understood how to prevent the spread of COVID-19

Staff were supervised and monitored to ensure they followed infection control guidelines and best practice.

The cleaning schedule for the home was tailored to meet the enhanced requirements of ensuring people were kept safe during a pandemic.

Procedures for entering the home were based on best practice guidance. People's relatives and friends could only meet with people using the service after completing the required tests and donning the correct personal protection equipment (PPE). Appropriate screening of all visitors was undertaken.

Risk assessments were completed and mitigating action had been taken to promote the health and wellbeing of people using the service and, where required, staff.

Action was taken to keep friends and families in touch; regular video and phone calls were facilitated in addition to safely managed face to face visiting.

All staff and people using the service were regularly tested in line with government current COVID-19 testing program.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Mulberry Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 13 April 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.