

Hampshire County Council

# Malmesbury Lawn Care Home

## Inspection report

Woolston Road  
Leigh Park  
Havant  
Hampshire  
PO9 4JY

Tel: 02392244900

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23 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Malmesbury Lawn care home is registered to provide accommodation and personal care services for up to 35 older people and people who may be living with dementia. At the time of our inspection there were 30 people living at the home.

We found the following examples of good practice.

The registered manager ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors on arrival.

Safe visiting arrangements were in place. Staff and visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the home. People were supported by staff to keep in touch with those important to them. Visitors were required to complete a COVID-19 test, had their temperature checked and wore PPE.

The home was coming to the end of an outbreak of COVID-19. One person had COVID-19 at the time of this inspection. Safe isolation procedures were in place to protect others from the risk of infection. A separate PPE station was placed outside this person's bedroom for staff to use. Appropriate procedures were also in place to dispose of used PPE safely.

Staff supported people's social and emotional wellbeing. Alternative forms of maintaining social contact were in place including video calls. The home had a visitors' 'pod' to allow partitioned visiting without having to enter the care home.

All staff had undertaken training in infection prevention and control (IPC) and Personal protective equipment. Policies and audits relating to infection prevention control, including coronavirus were up to date. We saw that regular IPC audits had been undertaken and the home had actioned the findings of the audits.

The provider had an up to date infection control policy in place and carried out appropriate environmental audits. The provider ensured staff were kept up to date with government guidance.

The home was clean, well maintained, air filtration unit had been placed in communal areas in the home.

Staff had worked effectively as a team through out the pandemic, managers and staff supported each other to ensure people received safe care.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Malmesbury Lawn Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

Visitors were welcomed to the service, the positive impact to people's well-being was recognised by the registered manager and staff. Visits were facilitated in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.