

Croftwood Care UK Limited

Parklands Residential Care Home

Inspection report

Park Lane
Poynton
Stockport
Cheshire
SK12 1RB

Tel: 01625879215

Date of inspection visit:
28 February 2022

Date of publication:
23 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parklands Residential Care Home is a residential care home providing personal care to people aged 65 and over. The service can support up to 40 people, at the time of the inspection 36 people were using the service. Some people were living with dementia.

We found the following examples of good practice.

Robust procedures were in place to help ensure visitors did not catch or spread COVID-19 in the home. This included lateral flow tests, temperature checks and confirmation of vaccination status.

Staff were trained in the safe use of personal protective equipment (PPE), which was readily available around the home. Regular infection prevention and control audits had been undertaken.

People and staff were tested for COVID-19 in line with current guidance. Where additional testing was required during a recent COVID-19 outbreak, this had been implemented.

The registered manager had ensured staff were offered additional guidance and support throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Parklands Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service three hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Overall, the premises were clean and hygienic. However, further attention to detail was needed in some areas. Aspects of the home needed repainting and some carpets needed replacing. The provider had undertaken refurbishment in some bathrooms and there were plans for further work to be carried out.

We have also signposted the provider to resources to develop their approach.