

Ms Ann Mangham

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Inspection report

Whiteley House
5 Whiteley Street, Featherstone
Pontefract
West Yorkshire
WF7 5HB

Tel: 01977695425

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28 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ann Mangham is a residential care setting for up to ten people with mental health needs. Ten people were living at the service at the time of the inspection.

We found the following examples of good practice.

Visitors to the home were required to follow a procedure, which included testing negative for COVID-19 beforehand, having their body temperature screened and wearing person protective equipment. Professionals were required to provide evidence of their vaccination status via the NHS app or COVID pass.

Alternatives to visiting in person had been put in place earlier in the pandemic. People had been supported to stay in touch with family and friends. People were safely going out and returning to the home at the time of our inspection. The home had a dedicated private space for visits if people or their relatives desired this.

The provider had managed to prevent an outbreak of COVID-19 in the home throughout the pandemic. Staff understood the protocol to follow if people became symptomatic or tested positive for COVID-19.

People and staff were part of a regular programme of testing for COVID-19 and they had received their vaccinations.

The home had plenty of PPE for staff to wear. Staff had organised split meal times and moved furniture in the home to support social distancing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We made observations of the showering and bathing areas in the home and found these were not always clean. Seals were broken and mould had appeared in some areas. The provider was dealing with this immediately following our inspection. Staff were not consistently wearing face masks as required. This was addressed on the day of inspection.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach