

Anchor Hanover Group

# Rose Court

## Inspection report

253 Lower Road  
Rotherhithe  
London  
SE8 5DN

Tel: 02073942190  
Website: [www.anchor.org.uk](http://www.anchor.org.uk)

Date of inspection visit:  
24 February 2022

Date of publication:  
07 April 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rose Court provides accommodation, personal care and support for up to 48 people. At this inspection there were 45 people living at the service. Care and support was provided for people across three floors, some of whom were living with dementia.

We found the following examples of good practice.

The risks associated with Covid-19 were considered and plans were in place to mitigate these risks. At the entrance to the home there was clear guidance in place requesting staff and visitors to adhere to government guidance with respect to personal protective equipment (PPE).

Staff had received training on infection control and COVID- 19, and they understood the signs and symptoms that might indicate ill health which would require medical attention.

Staff took part in regular testing for COVID-19 and were vaccinated. They appropriately wore (PPE) to minimise the risk of infections spreading.

The layout of the building allowed for clear zoning if someone needed to self-isolate in their own room if they received a positive test result. Staff provided additional support and activities in people's rooms if a person was self-isolating.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following appropriate infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Rose Court

## **Detailed findings**

### Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.