

Unity Homes Limited

Bluebell Court Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bluebell Court is a purpose-built care home in the Broughton area of Salford, providing both residential and nursing care for up to 69 older adults. At the time of the inspection there were 62 people using the service.

The home is situated over two floors with lift and stair access. There are a variety of communal areas on each floor including lounges, dining rooms and a sensory room. Outside there is a garden area.

We found the following examples of good practice.

Essential visitors to the service were screened for symptoms of respiratory infections prior to being admitted into the home. They were supplied with personal protective equipment (PPE) and supported with hand hygiene before and during any visit.

Alternative methods of contact between people and their family and friends was supported within the home. Good information was given to friends and family and communication was on-going.

Staff wore appropriate PPE when delivering personal care to people and disposal of PPE followed current guidance. Staff had received training in the use of PPE from the local infection prevention and control (IPC) team. There was a designated IPC lead who took responsibility for all IPC issues. The service had a good understanding of when to seek advice and where to go for this.

Cleaning schedules were followed to ensure the home was kept hygienic and safe. The IPC policy was current and appropriate. Good ventilation was in evidence throughout the home.

Whole home testing was taking place. Symptomatic people were isolated in their own rooms or cohorted where possible. Risk assessments were in place with regard to people who could not be isolated successfully, for example, where they were living with dementia and walked around with purpose.

The service ensured people had been tested for COVID-19 prior to being admitted. People were isolated for 14 days, as per guidance, following admission. Risk assessments were in place for all, with particular risk assessments for people in higher risk groups. There were specific rooms identified for use to keep people safe.

A new entrance was in the process of being built at the home. This would provide a room where people could meet without accessing the rest of the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bluebell Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.