

Minster Care Management Limited

# Three Elms

## Inspection report

Station Road  
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Warrington  
Cheshire  
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Tel: 01925723274

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18 March 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Three Elms is a care home that provides accommodation and personal care to up to 60 older people, some of whom are living with dementia. There were 48 people living at the home at the time of this inspection.

There had recently been an outbreak of COVID-19 at the service with some people and staff testing positive for COVID-19. The outbreak was safely managed in line with government guidance.

Safe visiting procedures were followed. All visitors were required to show evidence of a negative lateral flow test, have their temperature taken and complete a medical questionnaire. Visitors told us they were kept informed about visiting arrangements and that staff had contacted them during the outbreak to keep them informed about the wellbeing of their relative.

Staff were provided with the most up to date infection prevention and control (IPC) guidance and were trained in IPC including how to safely use and remove personal protective equipment (PPE). There was a good stock of PPE available to staff and they used and disposed of it safely.

Testing for COVID-19 was carried out for people living at the home and staff at the required intervals and testing records were maintained.

Cleaning was being managed throughout the home in accordance with government guidelines and most parts were clean and hygienic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Three Elms

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 March 2022. The inspection was announced the day before it took place.

# Is the service safe?

## Our findings

### Staffing

The provider told us they had no work force pressures at the time of the inspection. They told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Good hygiene practices were not consistent in some areas of the home. We have signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

Visits to the home were carried out safely to minimise the spread of infection. Visitors explained the procedures they followed before they were permitted to enter the care home, the procedures were in line with government guidance.