

Stone House Home Limited(The)

# Stone House Nursing Home

## Inspection report

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17 May 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Stone House Nursing Home is a residential care home providing accommodation for up to 35 people requiring personal or nursing care. The service provides support mainly to people over the age of 65 years. At the time of our inspection there were 33 people using the service.

### People's experience of using this service and what we found

This was a targeted inspection that specifically reviewed the safety of medicines management in the service.

People were supported to receive their medicines safely, consistently and as prescribed.

Medicines were safely managed. There were known systems for ordering, administering and monitoring medicines. Staff were trained and deemed competent before they administered medicines.

The provider maintained a system to monitor and audit people's medicines and medicines related incidents on a regular basis and made improvements where necessary.

For more details, please see the full report which is on the CQC website at [www.cqc.org.uk](http://www.cqc.org.uk)

### Rating at last inspection

The latest rating for this service is good. Our last report was published on 10 April 2019. This inspection was part of our scheduled plan of visiting services to check the safety and quality of care.

We also inspected the service on 16 February 2022 looking at the infection prevention and control measures the provider had in place as part of our programme of themed inspections. No concerns were identified.

### Why we inspected

This targeted inspection was prompted in part due to concerns received about medicines management. A decision was made for us to inspect and examine those risks.

We use targeted inspections to check concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found no evidence during this inspection that people were at risk of harm from this concern.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Stone House Nursing Home on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

### Follow up

We will continue to monitor information we receive about the service, which will help inform when we next inspect.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

At our last inspection we rated this key question Good. We have not reviewed the rating as we have not looked at all of the key question at this inspection.

**Inspected but not rated**

# Stone House Nursing Home

## Detailed findings

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to on a concern we had about the safe management of medicines.

#### Inspection team

One inspector led the inspection remotely and the visit to the service was carried out by a medicines inspector (pharmacist specialist).

#### Service and service type

Stone House Nursing Home is a 'care home'. People in care homes receive accommodation and nursing and/or personal care as a single package under one contractual agreement dependent on their registration with us. Stone House Nursing Home is a care home with nursing care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

#### Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

At the time of our inspection there was a registered manager in post.

#### Notice of inspection

This inspection was unannounced.

#### What we did before the inspection

The provider was not asked to complete a Provider Information Return (PIR) prior to this inspection. A PIR is

information providers send us to give some key information about the service, what the service does well and improvements they plan to make.

We reviewed information we had received about the service since the last inspection. We used this information to plan the inspection.

During the inspection

We spoke with the registered manager and two senior nurses who had responsibility for medicines management within the service. We looked at medicines storage and disposal arrangements as well as observing a medicines administration round. We also reviewed a range of associated records including five people's current medicine administration charts, the staff training matrix and medicines audits completed by the provider.

# Is the service safe?

## Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At our last inspection this key question was rated Good. We have not changed the rating as we have not looked at all of the safe key question at this inspection.

The purpose of this inspection was to check a concern we had about medicines management. We will assess the whole key question at the next comprehensive inspection of the service.

### Using medicines safely

- Medicines were safely managed. There were known systems for ordering, administering and monitoring medicines. Staff were trained and deemed competent before they administered medicines. Medicines were safely secured and records were appropriately kept. We found that fridge and room temperatures were appropriately monitored
- The provider maintained a system to monitor and audit people's medicines on a regular basis, and we found improvements had been made as a result of this. For example, a monthly and quarterly audit by the registered manager and care staff were carried out to ensure medicines were up to date and appropriate for residents.
- We were assured that medicines related incidents were investigated properly with appropriate action plans and there were adequate processes in place to ensure staff learned from these incidents to prevent them occurring again.
- People received their medicines as prescribed, including Controlled Drugs and those on antimicrobials. We found no abnormalities in the recording of medicines administered on the medicines administration records we reviewed. This provided a level of assurance that clients received their medicines safely, consistently and as prescribed.