

Ferndale Healthcare Limited

# Ferndale Nursing Home

## Inspection report

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Date of inspection visit:  
09 March 2021

Date of publication:  
29 June 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ferndale Nursing Home provides nursing, accommodation and personal care for up to 28 people with a range of care needs, including the frailty of old age. At the time of the inspection, 26 people were living at the home. The home accommodated people in one building.

We found the following examples of good practice.

Staff followed the provider's infection prevention and control (IPC) processes and policy to support new admissions to the service. The provider had conducted training in both IPC and Personal Protective Equipment (PPE) for all staff. All staff were observed to be wearing PPE correctly.

The provider gave information to people about the COVID-19 virus, social distancing and other infection control procedures.

Visitors could visit people face to face using a dedicated entrance to an area of the home. There were several spaces set up outdoors for safe visits to take place following national guidelines. The service had also introduced a new process that enabled people's allocated visitors to meet in their room only.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ferndale Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

# Is the service safe?

## Our findings

S5. How well are people protected by the prevention and control of infection?

We found the following areas where practice could be improved.

The building had areas which required maintenance and cleaning to ensure they were safe. For example, we saw bathtub panels which were cracked and sluice areas that required cleaning. These posed a risk to people's safety. The provider did not have maintenance and cleaning checklists associated with the areas of concern. We told the provider who said they would take action and we signposted to resources to develop their approach.

The provider had not carried out COVID-19 risk assessments with staff. The manager told us staff had access to occupational health support and had discussed risks with staff, but this was not recorded. We told the provider who said they would take action and we signposted to resources to develop their approach.

- We were somewhat assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.

We have signposted the provider to resources to develop their approach.