

Andrews Court Limited

# Andrews Court Care Home

## Inspection report

Livesey Branch Road  
Blackburn  
Lancashire  
BB2 4QR

Tel: 01254679525

Date of inspection visit:  
28 June 2022

Date of publication:  
18 July 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Andrews Court Care Home is a residential care home providing personal care to people. The care home is in a converted church and can accommodate up to 35 people on two floors. At the time of the inspection 32 people lived at the home.

We found the following examples of good practice.

The provider had staff who were trained and skilled to ensure people were admitted safely and continued to be supported in the service in accordance with national guidance. Infection prevention and control (IPC) policies and procedures were kept under review. We found safe processes were in place.

The registered manager was facilitating safe visiting in line with government guidance. One person said, "It is a lovely home and they all take hygiene and cleanliness of the building seriously." All staff we spoke with confirmed the management team were strict when it came to wearing the right protective equipment to ensure the people were protected from infection.

During our visit we observed the staff using Personal Protective Equipment, (PPE) safely. The registered manager told us sufficient stocks of PPE were available and we confirmed this on the visit. Staff spoken with confirmed they were not short of PPE. We observed staff wore PPE appropriately in all areas of the home. One staff member said, "We have never not complied to the rules as long as I have been here."

The home was clean and hygienic. Cleaning schedules were in place and PPE stations located on each floor with regular checks carried out to ensure the home was kept clean. One member of the domestic staff said, "We follow the cleaning schedules to make sure things are done correctly and have an audit line to follow."

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 June 2022 and was announced. We gave the service 24 hours' notice of the inspection to ensure the provider was available.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating safe visiting in line with government guidance. This meant people could visit their relatives all days of the week in line with government guidance. Indoor visiting was suspended during the COVID-19 outbreak other than in exceptional circumstances; essential care givers were able to continue to visit indoors.