

Archmoor Care Limited

Archmoor Care Home

Inspection report

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20 July 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Archmoor Care Home provides personal care for up to 20 older people in one adapted building. There were 19 people accommodated at the home at the time of the inspection.

We found the following examples of good practice.

The provider had staff who were trained and skilled to ensure people were admitted safely and continued to be supported in the service in accordance with national guidance. Infection prevention and control (IPC) policies and procedures were kept under review. We found safe processes were in place.

The registered manager was accessing testing for people living at Archmoor and staff. Records indicated safe processes were followed in response to any positive COVID tests, in line with government guidance. There were enough staff to provide continuity of support should there be a staff shortage. A staff member said, "No issues with staffing and Covid Guidance, the manager always puts residents health first and follows the rules."

The home was clean and hygienic. One person said, "It's very clean they seem to do extra since the pandemic." There were designated domestic staff and cleaning schedules were followed. Environmental audits were undertaken, and any shortfalls were being addressed. In addition, a recent infection control visit had been completed. The report made recommendations and the registered manager had completed an action plan to address the issues.

There were enough stocks of personal protective equipment (PPE). We observed staff and management team were using PPE correctly and there were procedures in place to support staff with its use. Staff had received training in the use of PPE and infection control. Signage was in place to remind staff, visitors and people about the use of PPE correctly. Staff we spoke with confirmed the management team were strict when it came to using the right protective equipment to ensure the people were protected from Covid 19.

The registered manager was facilitating safe visiting in line with government guidance. They had recently updated their visiting policy to ensure the correct guidance was followed. One person said, "I have not had any issues with family visiting since the pandemic has calmed down." In addition a relative spoken with confirmed they had no issue with visiting and felt they were accommodated by the staff to suit their needs.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Archmoor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 July 2022 and was announced. We gave the service 24 hours' notice of the inspection to ensure the provider was available.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was responding effectively to risks and signs of infection.
- The provider was facilitating safe visiting in line with government guidance. This meant people could visit their relatives all days of the week. Indoor visiting was suspended during the COVID-19 outbreak other than in exceptional circumstances; essential care givers were able to continue to visit indoors. One relative said, "We have had no problems with visiting, someone from the family visits every day."